

## FAQ for the 2021 edition

### **I was registered for the 2020 edition, is my registration valid for 2021?**

Yes! You just have to update it in the month April 2021, from 1st to 30th, paying an adjustment of €10.00 (only with a credit card).

### **I cannot participate in the 2021 edition, can I postpone my registration for 2022?**

Unfortunately not. Those who cannot participate will receive, upon request, a technical gift bag consisting of a limited edition jersey and shorts by Sportful (Bodyfit-Pro line with a commercial value of €174.99) at the address indicated on the registration form needed for paying shipping costs.

### **I cannot participate in the 2021 edition, can I request a fee refund?**

No. As per the rules, reimbursement is not provided because the move of the event was not a choice of the organization but the government. Alternatively, you can make a "participant replacement" from July 1 to 31st, 2021, or request shipping the technical gift bag consisting of a limited edition jersey and shorts by Sportful (Bodyfit-Pro line with a commercial value of €174.99). You must pay the shipping cost.

### **Can I buy the chip when collecting my race pack?**

No. The chip must be purchased on the Nove Colli website ([www.novecolli.it](http://www.novecolli.it)). You will receive it at home or inside the entry envelope when collecting the race pack, according to the method you choose.

### **I purchased the bib + hotel formula. Is my hotel reservation still valid?**

The organization guarantees the bib and the yellow starting grid. As for the hotel booking, you should contact the hotel directly that you had booked.

### **I cannot participate in the 2021 edition, can I make a replacement?**

Yes, the procedure will be open from July 1st to 31st at a cost of €25.00 payable only by credit card.

### **I was not registered for the 2020 edition, can I register for the 2021 edition?**

Yes. You can register on the waiting list from April 1 to July 31, 2021.

### **Is the 2020 medical certificate valid for the 2021 edition?**

The medical certificate is valid for one year after it's issued. This means that each participant must be in possession of a medical certificate with a valid range that covers the date of the 2021 edition.

**Do I have to be registered with a club to participate in the Nove Colli?**

No. If you are not registered with a club, an athletic medical certificate is sufficient.

**I annulled my registration for the 2020 edition. Now what is my status?**

All cancellations received within that cut off date were made. From April 1 to 30th you must confirm your participation with an adjustment fee of €10.00 payable only with a credit card.